

QUALITY POLICY

At CLIMETAL, our mission is to be a leading supplier of heat exchangers, delivering high-efficiency, reliable products that support our clients' operational success. To achieve this, we adhere to the following quality principles:

- 1. Quality in Design and Manufacturing:** We ensure that each heat exchanger is designed and manufactured in accordance with the most stringent international standards and technical specifications, guaranteeing the thermal efficiency and durability of our products.
- 2. Regulatory Compliance and Sustainability:** We are committed to adhering to all applicable laws, regulations, and industry standards, and to implementing sustainable practices that minimize the environmental impact of our operations and products.
- 3. Customer Satisfaction:** Customer satisfaction is our primary goal. We listen to and understand our customers' needs to develop tailored solutions that exceed their expectations in terms of performance and reliability.
- 4. Quality Culture and Teamwork:** We promote a culture of quality and continuous improvement within our organization, where each employee is responsible for the quality of their work and actively participates in multidisciplinary teams to optimize processes and products.
- 5. Training and Professional Development:** We invest in the training and professional growth of our employees, equipping them with the tools and knowledge necessary to meet industry challenges and contribute to the company's success.
- 6. Continuous Monitoring and Evaluation:** We maintain a quality management system based on ISO 9001 standards, which we continuously review and update to adapt to market changes, improve operational efficiency, and ensure the delivery of outstanding products.

Our quality policy is essential for the growth and sustainability of CLIMETAL, providing a framework for setting quality objectives, and it is reviewed periodically to ensure its relevance and effectiveness.

Madrid, October 23rd, 2024

Agustín Maiz
CEO